Proactive Financial Management

Centricity® Electronic Data Interchange (EDI) Services

To successfully manage the financial and administrative aspects of the healthcare business, healthcare organizations need broad connectivity with key trading partners and integration within the core practice management system. This need is met by Centricity EDI Services, an integrated web-based, comprehensive, all-payer claims management solution via the internet.

The Centricity EDI Services solution offers state-of-the-art revenue cycle management tools that bridge together GE's all-payer claim EDI gateway, GE's EDI Services, and Centricity's financial management suite. Proactive monitoring services with automated and customized Task Management work lists are designed to help customers manage the claims that either failed to pass the up-front edits or that were denied for payment by the payers. This combined solution eliminates paper, phone, and fax steps to improve productivity and increase cash flow – saving time and money.

Features and benefits

Eligibility
Providers can request real-time or batched eligibility requests to be sent to GE's payer network for immediate response. Responses are stored within the practice management system for review and are available at all times.

Electronic claim submission
Providers may submit HCFA-1500 claims electronically to the more than 1000 health plans connected to the GE payer network. This eliminates the challenges of maintaining multiple connections with individual trading partners.

Proactive monitoring
GE staff provides daily monitoring of all transactions processed through the GE gateway. GE manages all backend partnerships, support, and implementation services for hundreds of customers and millions of transactions. GE ensures through rigorous metric based analysis that your claim files are successfully transmitted to the payer, payers have received the claim file and that every claim has been received into the payers backend adjudication system.

Electronic remittance advice

Providers can post remittance files from payers to core GE applications, simplifying the financial reconciliation process.

eStatus

Online access to a repository of transactions tracked at a claim, run and file level through standard and custom reports. Eliminates multiple paper reports and improves claim follow-up and report reconciliation.

Denial/rejection management

Automated and integrated workflow tools, bridge together GE's all-payer claim EDI gateway and proactive services with work lists within Centricity Practice Management. This technology is designed to help customers manage the claims that either failed to pass the up-front edits or that were denied for payment by the payers.

Complete Cycle Support

Centricity EDI services GE customers only, focusing on continual improvement in the claims to cash process for our customers. This single source model provides clients with front-to-back support from one vendor, eliminating any disconnects throughout the process.

Maximize staff productivity

By establishing a single connection through Centricity EDI Services, customers are linked electronically to over 1000 payers for the processing of claims and electronic remittance advice. Customers no longer need to expend their own resources to connect directly with numerous individual payers. This one-stop connectivity approach simplifies information exchange and consolidates claim functions such as electronic claim submission, electronic remittance advice processing, paper claims mailing service and outsourcing of patient statements. Using the Centricity EDI Services tool, customers are able to see a snapshot of all activity including key billing performance indicators, the value and status of claims processed and the top rejected payers and rejected reasons.

Healthcare Re-imagined

GE is dedicated to helping you transform healthcare delivery by driving critical breakthroughs in biology and technology. Our expertise in medical imaging and information technologies, medical diagnostics, patient monitoring systems, drug discovery, and biopharmaceutical manufacturing technologies is enabling healthcare professionals around the world discover new ways to predict, diagnose and treat disease earlier. We call this model of care "Early Health." The goal: to help clinicians detect disease earlier, access more information and intervene earlier with more targeted treatments, so they can help their patients live their lives to the fullest. Re-think, Re-discover, Re-invent, Re-imagine.

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imagination at work

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